



## WARRANTY CONDITIONS

### 1. Extent of warranty

Magonis Boats SL, Ali Bei 29 bajos 2 in 08010 Barcelona, Spain, guarantees the final purchaser of a Magonis boat that the product and its accessories is free from material and manufacturing faults during the period stated below.

Magonis Boats will indemnify the final purchaser for any expense for the repair of a material or manufacturing fault. This indemnification obligation does not cover the incidental costs of a warranty claim or any other financial losses (e.g. costs for towing, telecommunications, food, accommodation, loss of earnings, loss of time etc.).

The warranty ends **two years** after the date on which the product was delivered to the final purchaser.

Products that are used commercially or by public authorities - even if only temporarily - are excluded from this two-year warranty. In these cases, the statutory warranty applies. The right to claim under warranty runs out six months after discovery of a fault.

Magonis Boats decides whether faulty parts are repaired or replaced. Normal wear and tear and routine servicing are excluded from the warranty.

Magonis Boats is entitled to refuse a warranty claim if

- the warranty was not submitted properly (see Warranty process)
- the product was not treated in accordance with the instructions
- the safety, operating and care instructions in the manual were not observed
- the product was in any way altered or modified or parts and accessories were added that are not expressly permitted or recommended by Magonis Boats
- previous services or repairs were not carried out by firms authorized by Magonis Boats, or non-original parts were used unless the consumer can prove that the facts that led to the warranty being void did not affect the development of the fault.

As well as the rights arising from this warranty, the customer also has legal warranty claim rights arising from the purchase contract with the dealer which are not hampered by this warranty.



## 2. Warranty process

Adhering to the following warranty process is a prerequisite to the satisfaction of any warranty claims.

To check a warranty claim and to process a warranty, we require a completed **warranty claim form** as well as proof of purchase.

- The warranty claim form (attached to the present conditions and available for download on Magonisboats.com) must show contact details, product details, serial number and a brief description of the fault.
- Proof of purchase must indicate the purchase and the date of purchase (e.g. till receipt, invoice or receipt).

The warranty claim form must be sent exclusively to [service@magonisboats.com](mailto:service@magonisboats.com) to be valid.

Before dispatching any apparently faulty goods, it is imperative to coordinate the delivery with Magonis Boats. You can contact us by phone, email or post.

